



JAMMU AND KASHMIR MEDICAL SUPPLIES CORPORATION LTD.

(Public Sector Undertaking of the Government of Jammu and Kashmir)

Corporate Head Office: Plot No. 58, Friends Colony Satyam Road Trikuta Nagar Jammu

Corporate Office: Corporate Office Kashmir: Near Haj House ,Bemina(190018),Srinagar

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MINUTES OF MEETING

Subject: Meeting of the Technical Evaluation/Advisory Committee held on 07.10.2025 at 02.00 P.M for the evaluation of technical bid(s) for the finalization of Rate Contract for the "Hiring of Service Provider for Bio-Medical Equipment Maintenance Programmee" under NIT/JKMSCL/M&E/2025/669 dated 23.07.2025.

1. E- bid for the finalization of **Rate Contract for the "Hiring of Service Provider for Bio-Medical Equipment Maintenance Programmee"** was uploaded vide no NIT No: NIT/JKMSCL/M&E/2025/669 Dated 28.02.2025 and was opened on 01st September 2025 at Corporate Head Office, Jammu and Srinagar.
2. The aforesaid tender was opened in the presence of technical advisory/evaluation committee constituted for the purpose by Board of Directors, JKMSCL during 3rd board meeting for the purpose and as per the system generated report the following no. of bidders participated for the below mentioned items.

S. No	Bid No.	NAME OF THE BIDDER
1)	2453642	M/s Cyrix Healthcare Pvt. Ltd.
2)	2452398	M/s Medicit Healthcare Services Pvt. Ltd
3)	2458472	M/s TBS Indian Telematic Biomedical Services Pvt. Ltd.
4)	2446733	M/s KTPL Technologies Pvt. Ltd.

3. With reference to clause 2.1.9 Chapter II of the Standard Procurement Procedure approved during 2nd Board Meeting, it was decided by the Technical Advisory/Evaluation Committee that the Chairman, Technical Advisory/Evaluation Committee shall get the evaluation done by the committee constituted for the purpose and then shall get the minor infirmities asked from the respective bidders, if any by permitting a period of maximum seven days to get the documents/infirmities uploaded. The same may be sent to corporation on the e.mail of tender inviting authority which shall be forwarded to Evaluation Committee for scrutiny and recommendations in the matter. After downloading the minor infirmities submitted by the bidders, the same shall be re-evaluated by the Committees.
4. Further, committees constituted to assist the Technical Evaluation Committee of JKMSCL shall complete the compilation and scrutiny/evaluation process and thereafter the observations made by the committee shall be placed before Technical Evaluation/Advisory Committee constituted for the purpose by Board of Director, JKMSCL for final scrutiny/evaluation of bid documents so as to arrive at qualifying bidders.

5. Accordingly, the committee for the evaluation of technical bid documents submitted by the bidders was constituted vide Order No. 70 JKMSCL of 2025 dated 02.09.2025. The preliminary evaluation of the bid documents was conducted and infirmities/clarifications pointed out were asked from the bidders vide this office Notification No. NIT/JKMSCL/GM(Adm)/2025/5873-75 dated 15.09.2025 by giving the bidders 07 days to submit the clarifications/shortcomings. The infirmities submitted by the bidders were re-evaluated and further clarifications in terms of the submitted documents were asked vide letter No (s) reflected below as :
 - i. JKMSCL/DGM/T/2025-26/328-29 dated 26.09.2025 and JKMSCL/DGM/T/2025-26/336-37 dated 03.10.2025 (M/s Mediciti Healthcare Services Pvt. Ltd)
 - ii. JKMSCL/DGM/T/2025-26/330-31 dated 26.09.2025 (M/s KTPL Technologies).
 - iii. JKMSCL/DGM/T/2025-26/332-33 dated 26.09.2025 (M/s CYRIX Healthcare Pvt. Ltd.).
 - iv) JKMSCL/DGM/T/2025-26/334-35 dated 26.09.2025 (M/s TBS India Telematic and Biomedial Services)
6. After examining the bid documents and the clarifications submitted by the bidders, the committee constituted vide No. Order No. 70 JKMSCL of 2025 dated 02.09.2025 have submitted the following observations before the Technical Evaluation Committee :

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		<p>deployed in the current project and copy of the EPF / ESIC challans filed in the last quarter (January - March) of Financial Year 2024-25 in support as documentary proof. Moreover, submitted challans filled are for only 156 employees in last quarter (Jan-March 2025) Clarify</p> <p>6. Bidder should have at least 5 years' Experience of Web Based Live Dashboard with Centralized Automatic Service Call Centre in any State / UT Government. Submit certificate from the respective Authorized Government Representative (on behalf of Tender Inviting Authority/Project Monitoring Agency) towards maintenance services of the Medical Equipment supported by a Centralized Call Centre. Submitted document of call logs is only self-declaration and not from Govt. Institution as required</p> <p>7. Bidder/Service Provider must have valid ISO 9001: 2015 and ISO 13485: 2016 accredited from National Accreditation Board of Certification Body (NABCB) (Submitted document is not accredited from NABCB)</p> <p>8. Bidder(s) should have experience of running 24x7 x 365 toll free Call-Centre operation for at least three years of BEMMP project of Government with minimum 03 seat capacity Submit client certificate from Govt. authority for minimum three years and clearly stating number of seats</p> <p>9. Undertaking to equip its trained Biomedical/Clinical engineering human resource with required vehicles to reach out to sites (Health facilities) as well as vehicles</p>	<p>Submitted</p> <p>Not Submitted (Applied for accreditation)</p> <p>Not Submitted for number of seats from govt. authority</p> <p>Submitted</p>	
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		<p>to carry tools and equipment to and fro from the site. The bidder must also ensure that no equipment is transferred across health facilities to meet requirements at random as this could disturb patient care and planning at a given facility. (As per clause 8 under General instructions on page no 09 of NIT 669 of JKMSCL dated 23.07.2025)</p> <p>10. Client Certificates submitted from Institutions/Hospitals other than Govt. are without any relevant details like equipment Maintained, Service engineers deployed etc. Clarify and re-submit.</p>	Submitted	
2.	M/s KTPL Technologies Pvt. Ltd. New Delhi (Bidder)	<p>To Submit:</p> <p>1. Details regarding Machines listed at Technical Evaluation criteria section, S.No. 09 of the table. Submit client certificate(s) issued by the competent authority clearly mentioning these machines and their number (Haemodialysis, CT Scan & MRI Machine) being maintained in State / UT Government Institutions. (only document issued from Govt. agency will be considered.)</p> <p>2. Bidder (Sole Bidder / Lead Partner) must have deployed minimum 100 nos. of experienced Service Engineers (BE/B. Tech) and 200 Technician (Diploma/ITI) on their existing/running Biomedical Equipment Maintenance and Management Programme in Government Tender for Selection of Service Provider for Biomedical Equipment Maintenance Service in any State / UT of India. (Submitted document is self-declaration only) Submit client certificate duly certified from the respective Authorized Government</p>	<p>Submitted for 171 machines</p> <p>Submitted for more than 100 Service Engineers & 200 Technicians</p>	<p>Eligible to TEC as per documents submitted (Note: Serial No. 6 & 7 is not under technical eligibility criteria)</p>

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		<p>Representative for all the running projects only, clearly stating total number of Biomedical Engineers & total number of Technicians deployed in the current project</p> <p>3. Bidder(s) should have experience of running 24x7 x 365 toll free Call-Centre operation for at least three years of BEMMP project of Government with minimum 03 seat capacity. (Submitted document is self-declaration only) Submit client certificate from Govt. authority for minimum three years and clearly stating number of seats</p> <p>4. AERB approval of service agencies for medical diagnostic X-ray equipment. (Submitted document is expired on 18.07.2025)</p> <p>5. Re-submit Client certificate issued from state health society Bihar dated 05.08.2025. (Asset value need to be re-verified)</p> <p>6. Submit client certificate issued for work order from RMSCL dated 04.05.2016 with all relevant details.</p> <p>7. Submit client certificate from Punjab Health System Corporation, KMSCL & NHM Uttarakhand. (Submitted documents are without any relevant details like asset value, Equipment maintained, Seating Capacity of call centre, Service engineers deployed.)</p>	<p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Not Submitted</p> <p>Not Submitted</p>	
3.	M/s Cyrix Healthcare Pvt. Ltd. Kerala (Bidder)	<p>To Submit:</p> <p>1. Details regarding Machines listed at Technical Evaluation criteria section, S.No. 09 of the table. Submit client certificate(s) issued by the competent authority clearly mentioning these machines and their</p>	Submitted	Eligible to TEC as per documents submitted

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		<p>number (Haemodialysis, CT Scan & MRI Machine) being maintained in State / UT Government Institutions.</p> <p>A. Bidder has submitted details of machines maintained in UP BEMMP project is 61 whereas as per client certificate is 35. Clarify</p> <p>B. Bidder has submitted details of machines maintained in Kerala BEMMP and AP BEMPP project without any client certificate from govt. authority. Submit Client certificate (Submitted document is not from govt. institution)</p> <p>C. Bidder has submitted client certificate of Rajasthan BEMPP project without any details of machines as asked at serial no.09</p> <p>2. Bidder (Sole Bidder / Lead Partner) must have deployed minimum 100 nos. of experienced Service Engineers (BE/B. Tech) and 200 Technician (Diploma/ITI) on their existing/running Biomedical Equipment Maintenance and Management Programme in Government Tender for Selection of Service Provider for Biomedical Equipment Maintenance Service in any State / UT of India.</p> <p>A. As per Format 11 submitted, Bidder has deployed 40 Biomed engineer & 102 Technician in UP BEMMP whereas as per client certificate only 94 Biomedical engineer has been deployed with</p>	<p>Clarified</p> <p>Submitted</p> <p>Submitted</p> <p>Clarified</p>	
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		no mention of number of Technicians deployed. Clarify	
		B. As per Format 11 submitted, Bidder has deployed 26 Biomed engineer & 114 Technician in Kerala BEMMP whereas as per client certificate 31 Biomedical engineer & 99 Technicians has been deployed. Clarify	Clarified
		C. As per Format 11 submitted, Bidder has deployed 75 Biomed engineer & 91 Technician in AP BEMMP whereas as per client certificate 139 Biomedical engineer & 39 Technicians has been deployed. Clarify	Clarified
		D. Client certificate from RMSCL like other corporations for verifying the details of manpower deployed on the project as per format	Submitted
		3. Bidder(s) should have experience of running 24x7 x 365 toll free Call-Centre operation for at least three years of BEMMP project of Government with minimum 03 seat capacity (Submitted documents are not from Govt. authority) (Submit client certificate from Govt. authority for minimum three years and clearly stating number of seats)	Submitted
		4. Client certificate of NHM Andhra Pradesh submitted as attachment F2 is without any details of asset value along with other relevant details. Clarify & Resubmit	Clarified & Submitted
		5. Work order for extension of contract after completion of 5 yrs. project from NHM Uttar Pradesh	Submitted

		<p>A. Bidder has submitted details of machines maintained in BMC Mumbai BEMMP project is 37 whereas as per client certificate is 07 only. Clarify</p> <p>B. Bidder has submitted details of machines maintained in various other government BEMMP Projects of M/s Medicit Healthcare Services Pvt. Ltd. & M/s Trimed Solutions India Pvt. Ltd. Tamil Nadu but without any client certificate from govt. authority. Submit Client certificate for other projects except NHM Naharlagun, Arunachal Pradesh & NHM Mizoram (Submitted document is not from govt. institution)</p> <p>4. Bidder(s) should have experience of running 24x7 x 365 toll free Call-Centre operation for at least three years of BEMMP project of Government with minimum 03 seat capacity Bidder has submitted only one Client certificate from NHM, Mizoram in favour of M/s Trimed Solutions for 03 seats</p> <p>A. As per Format 11 submitted, there are 03 no seating capacity call centre whereas client certificate from NHM, Tripura is only for 2 seater call centre. Clarify</p> <p>B. Submit client certificate from Govt. authority for minimum three years and clearly stating number of seats for other BEMMP Projects as per details already submitted by bidder in format 11.</p> <p>5. Bidders should have completed /running at least 01 BEMMP project of State / UT Government</p>	<p>Submitted for 18 machines (Govt. client certificates)</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p>	
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		<p>with minimum Cumulative asset value of INR 345.00 crores.</p> <p>A. As per format 11 submitted, asset value is 300 Cr. for CGMSCL, Raipur Project, whereas as per client certificate submitted asset value is 216 Cr. for financial year 2017-18. Re-submit client certificate as per format 11 asset value.</p> <p>B. As per format 11 submitted, asset value is 448 Cr. for JKMSCL (NHM J&K) project whereas as per client certificate submitted asset value is 344.83 Cr. Re-submit client certificate as per format 11 asset value.</p> <p>6. As per format 11 submitted, CGMSCL, Raipur project is still running. Submit relevant documents in this regard.</p> <p>7. As per format 11 submitted, JKMSCL (NHM J&K) project is still running. Submit relevant documents in this regard.</p> <p>8. As per format 11 submitted, NHM, Tripura project is still running since 29.10.2022. Submit relevant documents in this regard.</p> <p>9. Client certificate submitted from NHM, Tripura at page no.100 is without date of issuance of certificate. Clarify</p> <p>10. Bidder has submitted agreement and format 11 for Bangalore medical research (BMCRI), Bangalore citing 4420 equipments with asset</p>	<p>Submitted for 250 Cr (Govt. client certificates)</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Not Submitted (but can be considered as the project is still running)</p> <p>Submitted</p>	
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		<p>value 155 Cr., 15 Service Engineers & Technicians with 02 seater call Centre. Submit client certificate with all relevant details in this regard.</p> <p>11. Bidder has submitted format 11 for Jharkhand Rural Health Mission society, department of HME&F welfare citing 16768 equipments with asset value 100 Cr., 23 Service Engineers & Technicians with 03 seater call Centre. Submit Work order/Agreement and client certificate with all relevant details in this regard.</p> <p>12. As per format 11 submitted for NHM Nagaland project the date of start of project is 21.10.2022 for six months only and again renewed on 01.08.2023 and 01.08.2024 and still running. Whereas client certificate's submitted to the firm is from 21-10-2022 till 07.08.2024. Submit all relevant documents in this regard.</p> <p>13. Bidder has submitted format 11 for NHM Mizoram Project citing 5870 equipments with asset value 74 Cr., 20 Service Engineers & Technicians with 03 seater call Centre but figures are not as per client certificate submitted. Re-submit client certificate as per details submitted in format 11.</p> <p>14. As per format 11 submitted for BMC Mumbai project the date of start of project is 01.01.2020 till 31.10.2023. Submit work order/Agreement for the same.</p>	<p>Submitted</p> <p>Submitted</p> <p>Submitted</p> <p>Submitted</p>	
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		<p>15. As per format 11 submitted for BMC Mumbai project number of equipment maintained are 8800 whereas client certificate submitted number of equipment is 8288. Clarify and re-submit client certificate as per details submitted in format 11.</p> <p>16. Bidder (Sole Bidder / Lead Partner) must have deployed minimum 100 nos. of experienced Service Engineers (BE/B. Tech) and 200 Technician (Diploma/ITI) on their existing/running Biomedical Equipment Maintenance and Management Programme in Government Tender for Selection of Service Provider for Biomedical Equipment Maintenance Service in any State / UT of India.</p> <p>A. Submit client certificate duly certified from the respective Authorized Government Representative for all the running projects only clearly stating total number of Biomedical Engineers & total number of Technicians deployed in the current project except NHM Tripura & NHM Mizoram (Submitted document is self-declaration only which cannot be accepted as per tender terms & conditions)</p> <p>B. As per format 11 submitted for NHM Tripura, 15 number of Biomedical Engineers & 10 number of technicians are deployed currently whereas as per client certificate submitted 12</p>	<p>Submitted (8288 as per Govt. client certificate)</p> <p>Submitted for more than 100 Service engineers but less than 200 technicians (Total number of technicians= 94 deployed on current projects as per client certificates submitted)</p> <p>Submitted for all projects except BMC Mumbai (Govt. Client certificates)</p> <p>Submitted</p>
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		<p>number of Biomedical Engineers & 10 number of technicians are deployed in the project. Clarify</p> <p>17. Notary Attested registration documents proving the registration of the place of business and showing the details of partners / promoters / board of directors etc. (as applicable for the type of firm it is registered.) of M/s Hexamed Technologies India Pvt. Ltd. Tamil Nadu</p> <p>a. Memorandum of Association and Articles of Association / Incorporation Certificate.</p>	Submitted	
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The disqualification of the bidders for not complying NABCB certification was thoroughly discussed by the committee and it was concluded with the remarks that "Accreditation in India is carried out by the National Accreditation Board for Certification Bodies (NABCB), which operates under the Quality Council of India (QCI) and is the sole national authority recognized by the Government of India for this purpose. NABCB is also a signatory to the IAF Multilateral Recognition Arrangement (MLA), ensuring that certificates issued by NABCB-accredited certification bodies enjoy both national recognition and international acceptance. In the instant case, the tender conditions specifically stipulate that ISO certificate 9001:2015 and ISO 13485 : 2016 accredited by NABCB (National Accreditation Board of Certification Body). This requirement has been incorporated to ensure authenticity, uniformity, and accountability under Indian jurisdiction. Certificates issued solely on the basis of foreign accreditation, even if the accreditation body is an IAF signatory, do not fulfill this tender condition, as they fall outside the national framework of regulatory oversight and may not be enforceable under Indian law".




Since tender explicitly asks for ISO Certificate issued by a body accredited from NABCB, accepting non-NABCB certificates would dilute the tender condition and set aside the intent of ensuring national oversight and accountability.

Decision: The Technical Advisory / Evaluation Committee examined the technical bids, queries/clarifications and report compiled by the committee constituted vide Order No. 70 JKMSCL of 2025 dated 02.09.2025 and following decisions were recorded:

S. No.	Bid No.	Name of the Bidders	Recommendation/decisions
1	2453642	M/s Cyrix Healthcare Pvt. Ltd.	Recommended for further evaluation by the Tender Evaluation Committee to ascertain the parameters, in terms of Technical Presentation, Technical Evaluation Criteria and Scoring Methodology to compute the technical marks and other qualifying parameters as laid down in the NIT.

2.	2446733	M/s KTPL Technologies Pvt. Ltd.	Recommended for further evaluation by the Tender Evaluation Committee to ascertain the parameters, in terms of Technical Presentation, Technical Evaluation Criteria and Scoring Methodology to compute the technical marks and other qualifying parameters as laid down in the NIT.
3	2458472	M/s TBS Indian Telematic Biomedical Services Pvt. Ltd.	Not Recommended for not meeting the eligibility criteria as mention above (Serial number 5 & 7).
4	2452398	M/s Medicit Healthcare Services Pvt. Ltd	Not Recommended for not meeting the eligibility criteria as mention above (Serial number 2 & 16).

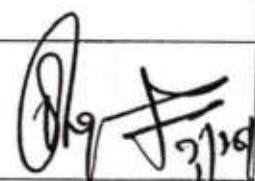
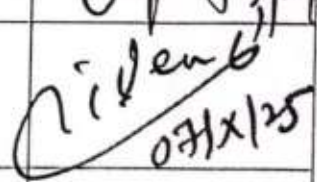
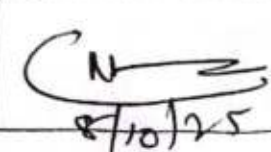
The following officers attended the meeting:

S. No.	Name of the Officer	Designation	Signatures
1.	Mohd. Ashraf Choudhary	General Manager (Adm)	
2.	Dr. Rakesh Khullar	Controller of stores, health, famms	
3.	Dharminder Sharma	H.E.O DRS 2nd	
4.	Dr. Vijay Verma	MO QC	
5.	Karan Singh	AAO	
6.	Ankur	FM.	
7.	Vishal Mahajan	Xen	
8.	Chander Kaur	ACR, DMSCL	

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4	2452398	M/s Medicit Healthcare Services Pvt. Ltd	Not Recommended for not meeting the eligibility criteria as mention above (Serial number 2 & 16).

The following officers attended the meeting:

S. No.	Name of the Officer	Designation	Signatures
1.	Mohd. Ashraf Choudhary	General Manager (Adm)	
2.	Dr. Razi Rammam	Dr. General Manager JKMSCL	
3.	Javid Ah. Malik % Directorate of Health Kmr.	EMMT.	
4.	Dr. Jitendra Mehta	PM, BEMMP SHS, NHM, Jal	

(Mohd. Ashraf Choudhary) JKAS
General Manager (Adm.),
JKMSCL

No.: JKMSCL/GM (Adm.)/2025/6818-27

Dated: 08/10/2025

Copy for information to the:-

1. Principal, Govt. Medical College, Srinagar (Kashmir).
2. Principal, Government Medical College, Jammu.
3. Principal, Government Dental College, Srinagar.
4. Principal, Government Dental College, Jammu.
5. Director General, Indian System of Medicines, J&K.
6. Managing Director, Jammu and Kashmir Medical Supplies Corporation Limited, Jammu
7. Director, Health Services, Jammu.
8. Director, Health Services, Kashmir.
9. Controller, Drug & Food Control Organization, J&K.
10. F.A./Chief Accounts Officer, J&K Medical Supplies Corporation Limited.